

SIKKA UTILITY

INSTALLATION INSTRUCTIONS

PREPARED FOR YOU BY SIKKA SOFTWARE



store.sikkasoft.com

1731 Technology Drive
San Jose, CA 95110



CHANGING THE FACE OF RETAIL HEALTHCARE

Our cloud-based apps that use artificial intelligence and predictive analytics to help healthcare providers maximize time and profitability while providing outstanding patient care. Retail healthcare (non-hospital, non-physician care from dentists, vets, optometrists, audiologists, chiropractors, orthodontists, and more) has never been so easy to manage.

Welcome

In this document you will find detailed steps for the installation of the Sikka Utility on the computer that runs your Practice Management Software (PMS).

For your security and HIPAA compliance reasons, we have implemented strong encryption and two-factor authentication that necessitates you to use a unique 6-digit code associated to your PMS. This code can be re-used as many times as necessary as long as it is the same practice and with the same practice

management system.

This code is available from your Practice Mobilizer smartphone app. Once installed, Sikka Utility will securely ensure proper communication between the Sikka Cloud and your PMS.

At any point in the process, should you require further assistance, please contact our Sikka Customer Success team at 1-800-SIKKA.

Thank you,
Sikka Team

TWO-FACTOR AUTHENTICATION

- In order to complete your registration, the Sikka Utility requires confirmation of ownership via two-factor authentication
- A unique practice authentication code is available from your Practice Mobilizer app: it is prominently displayed within a card on the app's main tab



USING YOUR AUTHENTICATION CODE

- Note: this code is unique and cannot be re-used with another PMS except yours
- Enter the 6-digit code
- Select "Next" to proceed



CONNECTING TO YOUR PMS

- Sikka Utility will auto-detect the correct path location for your PMS
- Verify your PMS information when prompted, including your PMS user name and password.
- Click “Next” to continue



AUTO-INSTALL AND COMPLETION

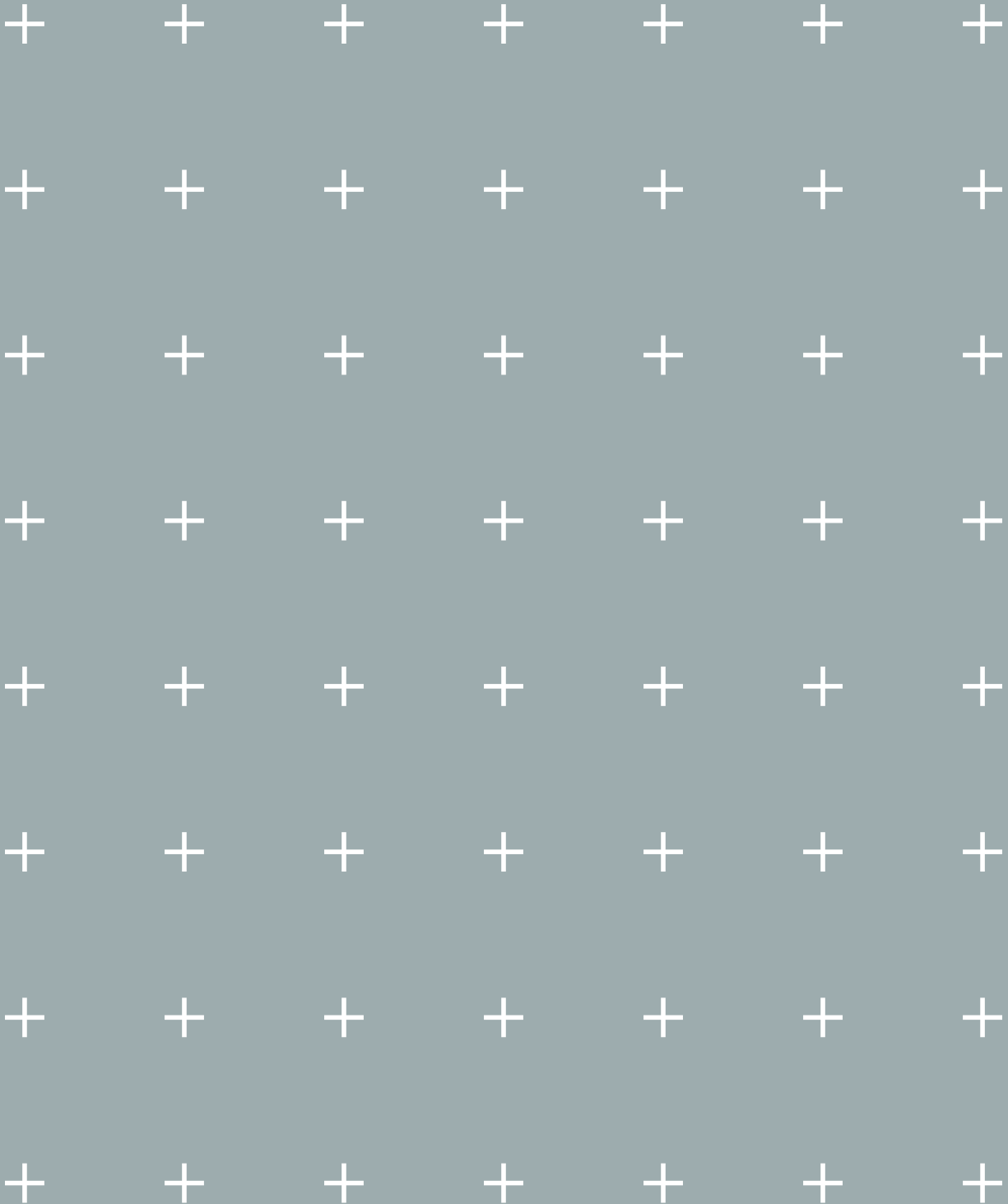
- The installation will take a few minutes to complete
- To browse our collection of partner service apps, click on any of the thumbnail images to be redirected to store.sikkasoftware.com (this will not affect the installation in the background)



COMPLETING REGISTRATION

- Click “Done” to close Sikka Utility and complete the installation
- At this point, your registration is complete
- Any question? Assistance is available to you 24/7 at support.sikkasoft.com





WE WOULD LIKE TO HEAR FROM YOU

1-800-SIKKA
success@sikkasoftware.com



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